

Document Control

	Name & Title	Date
Author:	Samantha Fay CEO	17/07/2026
Reviewed by:	Anujesupo Bellizzi Senior QARA Specialist	22/07/2026
Approved by:	Samantha Fay CEO	24/07/2026
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Revision History

Version	Date	Reason for Change	Modified by
V1.0	24/07/2026	New Document	Samantha Fay

	Accessibility Statement- Website	Document Number: HR-027 Revision: 1.0 Information Classification: Business Use ONLY
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Our commitment

SISU Wellness Ltd, trading as SISU Health, is committed to making its services accessible and inclusive to its Users.

We aim to consider accessibility throughout the design, development and ongoing improvement of our digital services, products and user journeys. We recognise that accessibility is a continuous process and that user needs, technology and recognised standards continue to evolve.

We seek to identify and address accessibility barriers proportionately, learn from user feedback and improve the accessibility of our services over time.

Scope of this statement

This statement applies to the principal user-facing digital services provided by SISU Health, including our online health portal.

Accessibility standards and assessment

The SISU Health Member Portal and representative elements of the associated digital health assessment journey have been reviewed. This review found that the platform generally meets WCAG 2.2 AA requirements, with a small number of improvements identified.

Current accessibility considerations

Some users may experience isolated issues relating to:

- Alternative text for certain images;
- The description of some links or interactive controls;
- Colour contrast in limited areas;
- Keyboard navigation for some interactive elements; and
- Zooming or resizing content on certain devices.

These areas were identified in our existing accessibility review.

We aim to address accessibility issues through our ongoing product-development, quality-assurance and continuous-improvement processes.

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Feedback and contact information

We welcome feedback about the accessibility of SISU Health services.

Please contact us if you experience an accessibility issue, need information in a different or more accessible format, or have a suggestion that could help us improve accessibility.

Email: support@SISUhealth.co.uk

Please provide details of the service, screen or page concerned and the difficulty you experienced. We will review your request and respond as soon as reasonably possible.

Enforcement procedure

The Equality and Human Rights Commission is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Review

We will keep this statement and our accessibility arrangements under review as our technology, products and services continue to evolve.

Signature: 
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HR-027 - Rev 1.0 Accessbility Statement Website

Final Audit Report

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